

Nevada Advisory Council for Children with Special Health Care Needs (CSHCN)
Parent Support and Education Workshop for Healthy Kids benefit

June 18, 2007

Marcia O'Malley, Executive Director of Family TIES of Nevada
Debra Wagler, Program Manager, Bureau of Family Health Services (BFHS)
Lisa Lottriz, Washoe County District Health Department, (WCDHD)
Arvelis Byrd, CSA Head Start, Reno
Tiffany Young, Health Program Specialist, BHFS
Hilda Uribe Escobar, Health Service Manager, CSA/ Head Start, Reno
Dena Sargent, Quality Coordinator, Anthem Partnership Plan, Las Vegas
Ana Fumando, Senior Outreach Specialist, Anthem Partnership Plan, Las Vegas
Richard S. Davis, Anthem Partnership Plan, Las Vegas
Regina Washington, Outreach Specialist, Anthem Partnership Plan, Reno
Jamie Collins, Network Education Rep., Anthem Partnership Plan, Reno
Kelly Simonson, Health Plan of Nevada (HPN)
Rota Rosaschi, Executive Director of the Nevada Public Health Foundation
Rosa Waitman, Family TIES of Nevada, Las Vegas
Lorraine Oliver, So Nevada Health District, (SNHD)
Edith Burns, PHN Team Leader, SNHD
Adele Solomon, Public Health Nursing, SNHD
Brenda Bledsoe, Bureau of Early Intervention Services, (BEIS)
Margie Franzen-Weiss, Early Childhood Systems Coordinator, BFHS
Janet F Serial, Middle Childhood Health Coordinator, BFHS

CALL TO ORDER, ROLL CALL

Marcia O'Malley, Chair, called the meeting to order. The meeting began at 11:05 am at the Head Start Collaboration Office, 1094 East 8th Street Conf. Rm. #1094, Reno, Anthem Blue Cross Blue Shield Partnership Plan, Community Resource Center for NV, 2797 S Maryland Parkway #12, Las Nevada, Nevada and Sprint Intercall Conferencing.

APPROVAL OF MINUTES OF PREVIOUS MEETING, MAY 16, 2007

Ms. O'Malley tabled approval of the minutes to the next meeting to allow more time for review.

CONSUMER GUEST – DISCUSS EXPERIENCE WITH INTAKE AND ELIGIBILITY PROCESSES WITH MEDICAID AND UNDERSTANDING EPSDT

Ms. O'Malley introduced Rosa Waitman, Families TIES of Nevada, Las Vegas to speak based upon her daughter's experience being a recipient with Medicaid and her own personal experience of assisting families with applying for Medicaid and in navigating the Medicaid system. Ms. Waitman stated she is bi-lingual and the majority of her contacts are with Hispanic families in which she is able to help them breach the language barrier and guide them through what applications are needed depending on their medical and financial status. Ms. O'Malley asked when would be the most appropriate time to

educate these families about the importance of the Early Periodic Screening Diagnosis and Treatment (EPSDT) and their rights to ask for it. Also, when would be the appropriate time to educate the providers and patients? Ms. Waitman suggested EPSDT information be added to the Medicaid application and to create a brochure with bullet points to bring EPSDT information immediately attention to the families.

It was emphasized to use ALL opportunities to provide families with EPSDT information when ever possible, either when meeting with the case/eligibility worker, dietitians, Family TIES, Public Health Nurses and/or School Nurses. Further discussion was needed to determine what the content should be in the brochure.

REVIEW COLORADO MATERIALS, TENN CARE BROCHURE, PLUS OTHER STATE'S BROCHURES AND BOOKMARKS FOR COMPARISON. MAKE RECOMMENDATION FOR TEMPLATE TO USE IN NEVADA

Ms. O'Malley asked for feedback or recommendations. Margie Franzen-Weiss made a recommendation to start a focus group and use the resource materials collected as guidelines to create a template for the Nevada specific brochure.

UPDATE ON SOURCES FOR A PRINTED UNIVERSAL BROCHURE EXPLAINING HEALTHY KIDS (EPSDT) TO FAMILIES

Item was previously addressed.

DOCUMENTATION AND EVALUATION. REVIEW IDEAS FOR RECORDING INFORMAL REFERRAL NETWORK (community-based organizations), SUCH AS A 'GO TO' OR 'WHO TO CALL' LIST

Debra Wagler stated there is a need to map the referral network to review the dissemination of the EPSDT information to families, solely relying on "word of mouth" does not always ensure the message gets conveyed, especially with staff turnover. The map will show who is in the network and who should be promoting and doing outreach for EPSDT?

Kelly Simonson added, Health Plan of Nevada provides member education through new member welcome packet which includes an EPSDT brochure.

Ms. O'Malley offered to provide a dedicated area for EPSDT information on the Family TIES website.

A recommendation was made to partner with various resource groups; i.e. Nevada Covering Kids to promote EPSDT and request from all participating agencies that they track their efforts on getting the information out and record what kind of impact the message had.

DISCUSS NEXT POTENTIAL MEETING'S AGENDA ITEMS.
RECOMMENDATIONS FOR THE NEXT AGENDA AND MEETING TIME
WILL BE MADE BY THE BUREAU CHIEF FOR APPROVAL

Ms. O'Malley suggested reviewing brochure drafts created from the sub group meeting in July and review the postcard reminder sample provided by Ms. Wagler. The next meeting has been rescheduled to September 17, 2007.

PUBLIC COMMENT AND DISCUSSION

None.

Meeting adjourned at **12:30 PM.**